



**Tuesday, January 17, 2012**

## **When Bad Things Happen at Your Composting Facility – Imagining What Can Go Wrong and How You Can Recover**

In today's world, it is no longer a question of whether a crisis will happen at your workplace, but rather when, which type, and how it will occur. Crises, such as natural disasters, injuries, process failures, odor problems, lawsuits, perceptions by neighbors, or financial problems, may affect the viability of a composting operation -- demonstrating the need to think strategically about a composting facility's vulnerability. By assessing risks, we can prevent crises or lessen their impact. In this highly-interactive half-day workshop, we will explore a range of crises to which a composting facility may be vulnerable and begin the process of developing plans for recovery and business/operation continuity.

*Course Instructor:*

Nellie J. Brown, M.S., C.I.H.  
Director, Workplace Health and Safety Programs  
Cornell University - ILR

About the Instructor: Nellie Brown is the Director of Workplace Health and Safety Programs for Cornell University's School of Industrial and Labor Relations. She serves on a Cornell University Project Work Team on Composting and Land Application of Sewage Sludge. She is the author of "Composting safety and health" in: Rynk, R. et al. (Eds) (tentative 2011). On-Farm Composting Handbook. NRAES. Cooperative Extension. Ithaca, NY.

Time: 1:00 PM to 5:00 PM  
Workshop Cost: \$145 USCC members | \$195 non-members  
Limited to a maximum of 40 attendees

### **Course Agenda**

*Exercise: Crisis audit (Part 1)*

Characteristics of a crisis  
The business case for managing crises well  
Conducting a crisis audit

*Exercise: Crisis families (Part 2)*

Anticipating areas of vulnerability or possible crises  
Diagnosing your organization's crisis preparedness in each crisis group  
Developing a crisis response plan

*Exercise: Recovery planning for audit results (either "crisis most likely to occur" or "crisis most damaging if it did occur") (Part 3)*

Dealing with critical incident stress in your workplace